

Job Description

Position: Care Support Worker (Domiciliary Care)

Field: Adult Care

Reporting to: Registered Manager

Job Purpose:

To provide personal care and support to Service Users, as part of a planned package of care, promoting independence and enabling them to remain in their own homes.

Duties and responsibilities:

To assist the Service User to meet their basic hygiene needs such as washing, bathing, showering, dressing, as set out in the Service User care plan.

To assist the Service User to move using handling aids such as a hoist in accordance with the care plan and risk assessments.

To assist Service User with domestic duties such as hovering, dusting, washing up, bed making as set out in Service User care plan.

To assist Service User to meet their nutritional needs such as assistance with eating and drinking, preparation of snacks, drinks and meals as set out in the Service User care plan.

To undertake shopping, pension collecting or other such tasks if required in the Service User care plan.

To administer, prompt or supervise medication if the Service User is unable to do this for themselves but only after specific training and in accordance with the Fortress Homecare medication policy.

To keep basic written, factual records of the Service User's care and changes each time a visit is made.

To encourage the Service User to be independent by enabling them to do tasks themselves.

Be able to report verbally to the Registered Manager on any changes, concerns or dangers that may arise in the Service User's home.

To be able to respond in an emergency situation such as collapse of a Service User in line with the Fortress Homecare policy.

To work in accordance to the Fortress Homecare Health and Safety policies and procedures including the wearing of protective clothing when required.

To treat all information confidentially respecting Service User's privacy

Other duties that may be reasonably required.